



PROGRAM-LEVEL - STUDENT LEARNING OUTCOMES
Healthcare Management
Division of Allied Health and Professions

Program Director: Dr. Yang Zhao

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PLAN
EXPECTED PROGRAM LEARNING OUTCOME
All students completing this program are expected to have achieved the following learning objectives:
OBJECTIVE 1: At the end of the program, the student will demonstrate effective use of oral and written communication skills to meet the needs of various audiences in the healthcare environment.
OBJECTIVE 2: At the end of the program, the student will analyze and evaluate qualitative and quantitative healthcare data and information for effective decision-making in the healthcare environment.
OBJECTIVE 3: At the end of the program, the student will apply management and leadership skills, including project management, budgeting skills, and personnel oversight, to effectively manage and lead their areas of responsibility.
OBJECTIVE 4: At the end of the program, the student will integrate concepts of ethics, diversity & inclusion, privacy, law and regulation to achieve compliance, ethical behavior, and social responsibility within the personal and organizational context.
OBJECTIVE 5: At the end of the program, the student will develop innovative solutions to strategic, tactical, and operational issues in managing healthcare systems through the combined use of information, organizational knowledge, talent management and critical thinking.